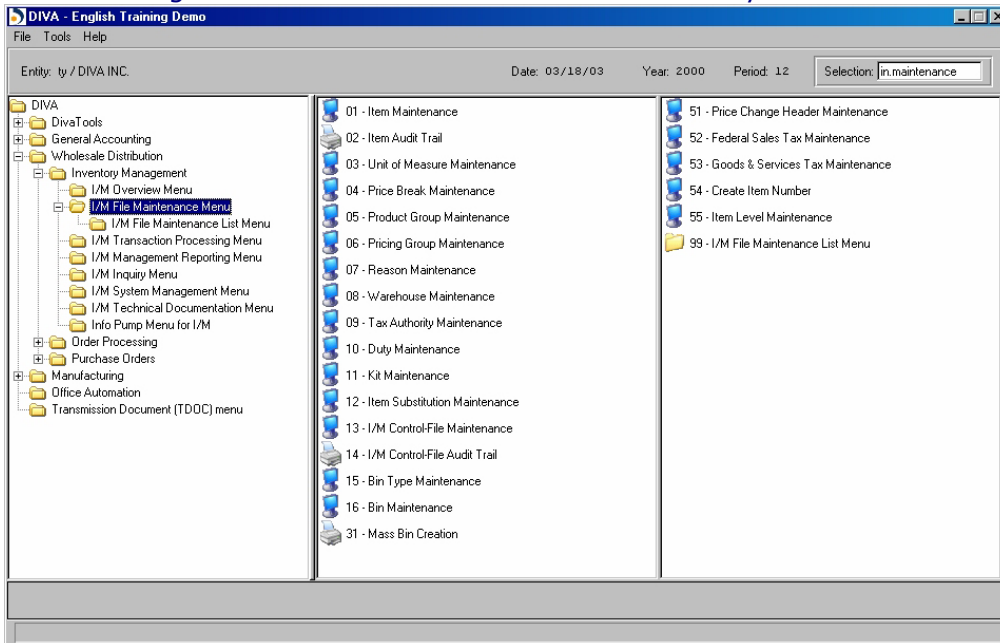


Inventory Management

Inventory management

- Flexibly define warehouse codes to meet specific classification requirements
- Item substitution notification during sales order processing
- Perform comprehensive physical inventories and cycle counts
- Require reason code entry for ad hoc stock adjustments
- Handle "one-time" items without having to create a master record
- Manage perpetual or non-perpetual inventory – determined by item
- Change item code and transfer all related history



Inventory costing

- Manage inventory costs based on standard, weighted average, FIFO and LIFO methods
- Easily update inventory costs
- Use ABC classifications to rank items according to their cost of sales

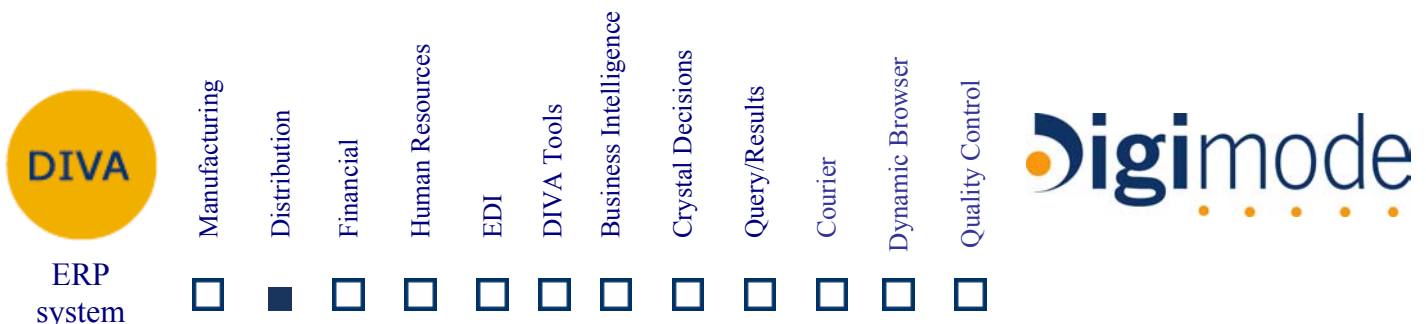
Information access and reporting

- Access online, real-time information for any quantity or stock status

- Trace transaction details with inventory movement inquiry
- Zoom to full item and related information through a one-step item profile inquiry
- Analyze inventory investment with the powerful Inventory Study report tool
- Retain sales and usage quantities. Use to calculate the reorder level based on the computed minimum quantity, or enter a fixed quantity
- Complete lot tacking and trace ability

Application integration

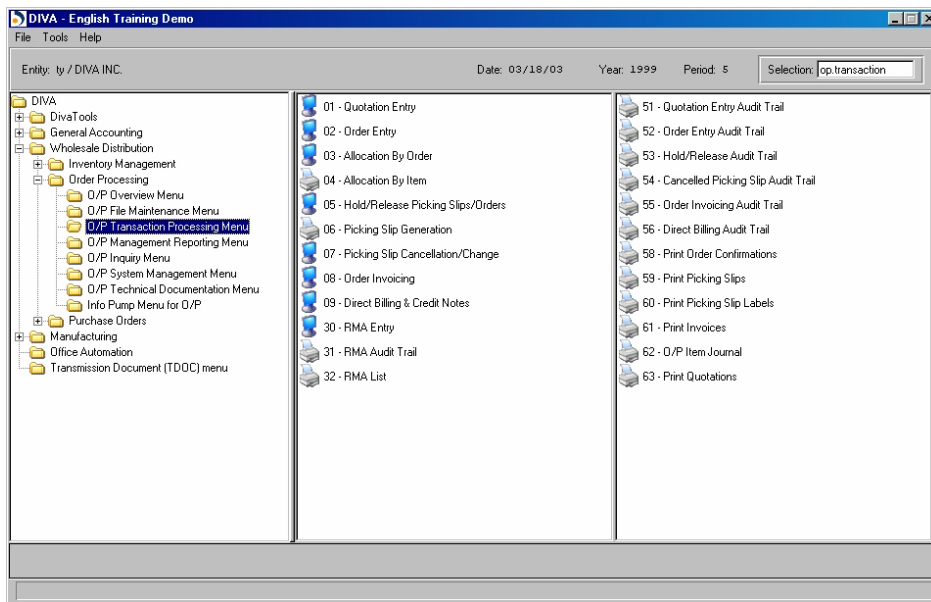
- Generate send stock replenishment recommendations to DIVA Purchasing
- Interface with DIVA Manufacturing and DIVA General Ledger
- Convert multiple purchasing units of measure to stocking units of measure



Order Processing

Order Processing

- Match the way your business works with flexible ordering flow. Options include quotation entry, order entry, flexible stock allocation and picking slip generation.
- Keep track of current demand and advance bookings with date-sensitive reporting
- Automatically generate purchase requisitions for drop shipment orders
- Print sales statistics for any year and change of periods, with comparison to previous year
- Manage merchandize returns and credit notes using the Returned Merchandize Authorization procedures



- Refer credit notes to customer defined reference numbers for easier reconciliation
- Handle cash sales or 'one-time' items and customer invoices without creating master records

Items and pricing

- Create multiple pricing matrices for each item to define automatic price-selection rules
- Define customer-specific products using a features-options configurator
- Define volume discount based on quantity or value ordered

- Item substitution options available at order entry

Quotes

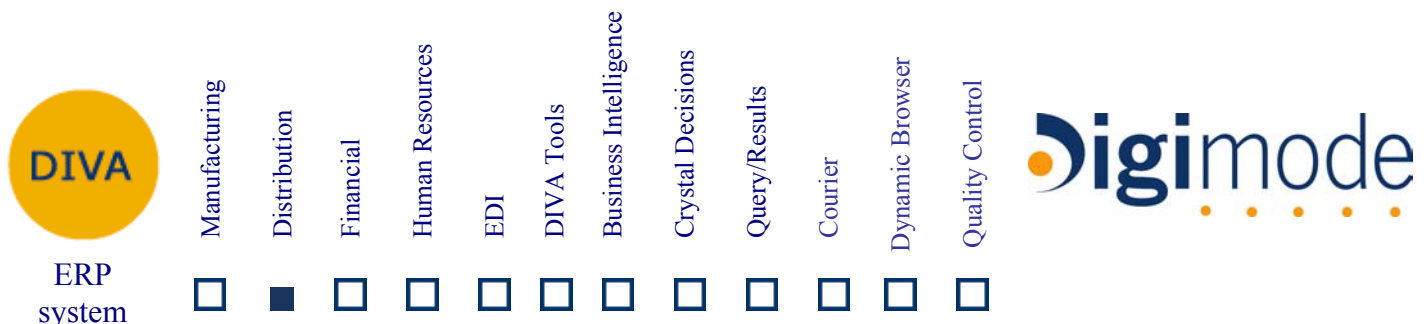
- Automatically convert quotes to orders
- Track and analyze business gains and losses based on quotes given

Stock management

- Track stock status for any item in all warehouses in your system
- Flexibly define rules for allocating stock as orders are taken (e.g., prioritize backorders for preferred customers)

Customer credit

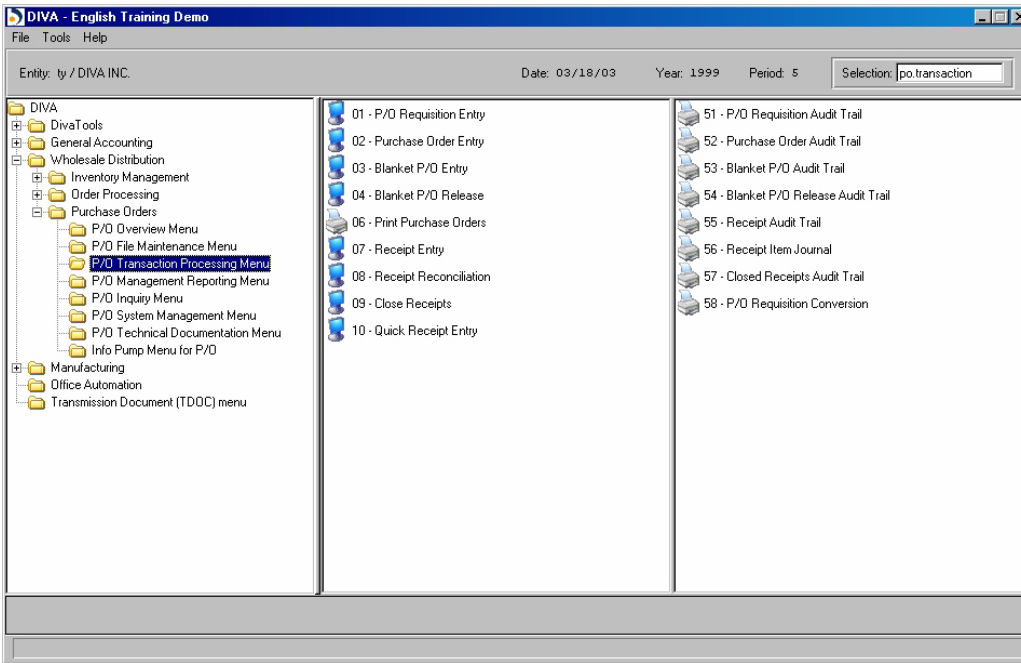
- Automatic customer credit checking prior to generation of picking slips
- Maintain an automatic audit trail of all orders released from credit hold



Purchasing

Purchase orders

- Manage both regular and blanket purchase orders
- Enter data in your units of measure and currency or your vendors'
- Access line-item information by vendor, PO number, item number or vendor-item number
- Manage sales taxes with a variety of options, including cumulative and non-cumulative PST in Canada
- Integrate with DIVA Inventory Management to generate replenishment POs



and cash outlays with forward aging of scheduled receipts

Vendor management

- Retain closed purchase order information for vendor analysis
- Analyze vendor performance, including average days late
- Create item-vendor tables to compare pricing, lead times and other factors

Receiving

- Automatically perform three-way matches of invoices with PO and receipts and post directly to Diva accounts payable
- Track separate tax, duty, brokerage and other costs for received goods
- Update the inventory value with the variance between the estimated landed cost and the time of receipt, and the actual landed cost
- Forecast receiving manpower needs



ERP system

Manufacturing



Distribution



Financial



Human Resources



EDI



DIVA Tools



Business Intelligence



Crystal Decisions



Query/Results



Courier



Dynamic Browser



Quality Control

